



MISSOURI DEPARTMENT OF HEALTH & SENIOR SERVICES

**WE PROMOTE HEALTH AND SAFETY THROUGH PREVENTION, COLLABORATION,
EDUCATION, INNOVATION AND RESPONSE**

| INVEST IN INNOVATION TO MODERNIZE INFRASTRUCTURE | RE-ENVISION AND STRENGTHEN THE WORKFORCE | BUILD AND STRENGTHEN PARTNERSHIPS | USE CLEAR AND CONSISTENT COMMUNICATION TO BUILD TRUST | EXPAND ACCESS TO SERVICES |
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| Develop and implement a master data system modernization plan | Develop and implement the DHSS workforce development plan | Prepare for and sustain effective staff engagement with partners | Examine DHSS communication channels through a citizen journey lens to understand and meet the needs of Missourians | Maximize funding resources to support and sustain programs |
| Provide ample resources to implement the foundational public health services model across Missouri | | Support resource sharing and collaboration between public health, health care and direct service providers | Empower people with public health data that is contextual, transparent, relevant and tailored | Develop and implement an access plan to address unmet needs throughout Missouri |

CROSSCUTTING PRIORITY: INCLUDE DIVERSITY AND INCLUSION IN ALL PRACTICES, PROGRAMS AND SERVICES

Create an inclusive work environment that promotes input and trust from all levels and people

Collaborate with health care partners to access data and tailor services to resolve access issues for underserved areas and populations

CROSSCUTTING PRIORITY: PLAN FOR THE INCREASE IN THE AGING POPULATION

Promote opportunities for the aging population to remain or re-engage in the workforce or stay active in their communities through volunteerism

Assess and expand programs and services, and engage partners to support the increase in the aging population

Design and implement a "No Wrong Door" plan to streamline access to social services across state agencies